E-Resources Access & Discovery Librarian - Ryerson University Library - Toronto, ON

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Ryerson University Library and Archives E-Resources Access & Discovery Librarian

The Ryerson University Library and Archives has a12-month contract position available to replace a maternity leave vacancy as an E-Resources Access & Discovery Librarian.

The University: Ryerson is Canada's leader in innovative, career-focused education and a university clearly on the move. It is a distinctly urban university with a focus on innovation and entrepreneurship. Ryerson has a mission to serve societal need and a long-standing commitment to engaging its community.

Ryerson offers more than 100 undergraduate and graduate programs. Culturally diverse and inclusive, the university is home to 28,000 students, including 2,300 Master's and PhD students, nearly 2,700 faculty and staff, and more than 140,000 alumni worldwide. Research at Ryerson is on a trajectory of success and growth: externally funded research has doubled in the past four years. The G. Raymond Chang School of Continuing Education is Canada's leading provider of university-based adult education.

The University Library: The Library and Archives has a staff of more than one hundred including thirty librarians. The collection totals over 600,000 books, 1,700 hard copy serials and an impressive electronic resources collection of over 33,000 full text journals and over 120,000 e-books. The Library has many innovative and supportive services, including a strong reference and instruction presence, which is increasingly mobile and virtual. A rapidly expanded research mandate complements the university's traditional undergraduate focus with new frontiers for emerging digital library support. For more detailed information about the vision, mission and core values of the Ryerson University Library and Archives, please go to www.library.ryerson.ca.

The Organizational Structure: The Library operates with four primary departments: Collections Services, Learning Services, Borrowing & Lending Services, and Information Technology Services. Each department has several librarians, and a number of staff. All have clearly articulated expectations, and some project teams are shared across departments. The Department Heads are members of the Library Management who, along with the Library Administrative group, are responsible for the development of strategic planning and management.

All librarians are members of Library Council and play a part in the strategic planning and development of the library to meet the needs of the Ryerson community. The Library is in the last year of its Strategic Plan, Building on Success, and a Technology Plan in response to

Shaping the Future: an Academic Plan for Ryerson 2008-2013. Planning is currently underway to build an exciting new Library/Student Learning Centre on Yonge Street at Gould St. For more information see www.ryerson.ca/ryersonbuilds/.

Position description:

Working in a collaborative team environment, the position will be responsible for designing, implementing and maintaining services to optimize a suite of discovery and retrieval systems that offer user-centric, seamless access and discovery of library and information resources. The Electronic Resources Access and Discovery Librarian will improve, extend, and integrate the Library's various search tools, including our library catalogue, discovery layer, and e-resources portals, in order to promote seamless access to our resources.

Position responsibilities:

- Collaborate with library staff and users to design, develop, and implement seamless information access services around user workflows, leveraging existing library discovery tools (which include the library online catalog, next-generation faceted discovery tools, e-journal/e-book portals, and link resolver) and relevant technologies
- Provide back-up for ERA as representative for consortia acquisition, acquisition evaluation and license review, vendor relations, invoicing, etc.
- Monitor trends and best practices in library resource access and discoverability; recommend and facilitate improvements to existing tools and workflows as appropriate
- Troubleshoot resource access issues, and proactively propose and/or develop and/or manage projects to preempt resource access problems before they occur
- Participate in updating, customizing, and integrating interfaces for e-resource access and discovery, including vendor platforms and the library's discovery tools
- Assist with provision of functional supervision in cooperation with the Electronic Resources Acquisitions Librarian for two full time Electronic Resource maintenance and acquisition staff
- Provision of reference services as part of the scheduled desk rotation, including online chat and email services and in satellite reference location

Qualifications:

- A Master's degree from an ALA-accredited Library/Information Science Program.
- Experience managing electronic resources in academic libraries including subscription and access models preferred and knowledge of the role of Canadian library consortia.
- Knowledge of current models, practices, and tools used by academic libraries for the access and discoverability of e-resources.
- Experience with Innovative Interfaces, Inc.'s Millennium system, SFX and Serials Solutions knowledge bases and experience managing projects are desirable.
- Demonstrated ability to work collaboratively to complete complex projects and tasks according to an established timeframe
- Evidence of innovative, results-oriented approaches to processes and services development.
- Excellent problem-solving, organizational, and analytical skills and an aptitude for detailoriented work.

- Experience managing cataloguing and/or metadata processes and standards (i.e. MARC, RDA, Dublin Core) in an academic/research library is desirable.
- Maintain a working knowledge of a variety of library and bibliographic metadata formats, both traditional and emerging

Salary and benefits: This position is part of the MAC group at the C42 level, and is subject to the terms and conditions governing the employment of Management and Confidential staff, found at: http://www.ryerson.ca/hr/policy/policies.html#MAC. The salary base is \$55,146 and remuneration will be commensurate with qualifications and experience.

Application procedure: Interested candidates should quote the position name (E-Resources Access & Discovery Librarian) and address their applications to the Chair, Library Appointments Committee, Ryerson University, LIB 173, 350 Victoria St., Toronto, ON M5B 2K3 or by email to atassone@ryerson.ca. Letters of application, accompanied by a curriculum vitae, and the names of three referees should be submitted to the address above.

Deadline for applications: March 18, 2013

Position starts: April 1, 2013

Ryerson University has an employment equity program and encourages applications from all qualified individuals, including Aboriginal peoples, persons with disabilities, members of visible minorities and women. Members of designated groups are encouraged to self-identify. All qualified candidates are encouraged to apply; however, Canadians and permanent residents will be given priority.

Category: